

378

Route Guide & Hazard Awareness

***MORTLAKE, AVONDALE ROAD - BARNES - ROCKS LANE
LOWER RICHMOND ROAD - PUTNEY BRIDGE STATION***



Photo | *Kristian Lake*

Go Ahead-London

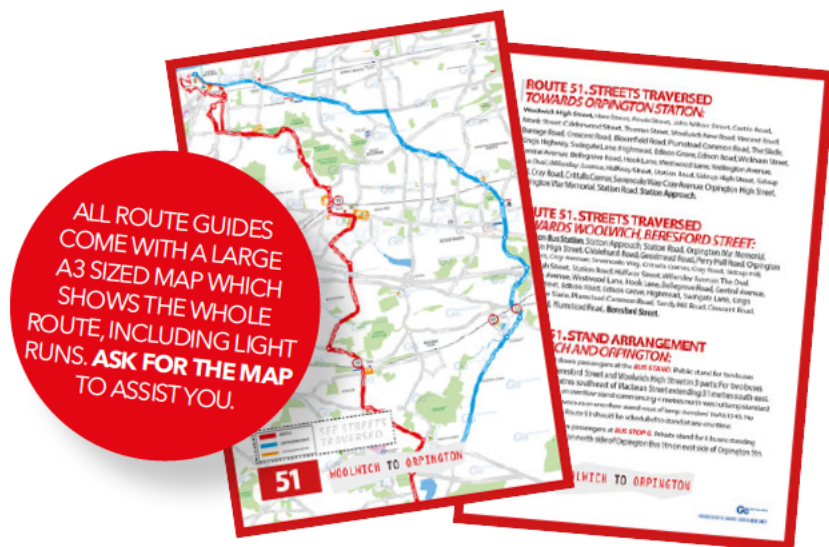
THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVER | LOWER RICHMOND ROAD

Changeovers will take place at Putney Pier stop in either direction.

Always communicate in advance with iBus if you are late for any reason.



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route 378 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

CONTENTS

FULL ROUTE 378 MAP

Between
Mortlake and Mill
Hill Road.

3

FULL ROUTE 378 MAP

Between Mill Hill
Road and Putney
Bridge.

4

RUNNING LIGHT

To and from
Mortlake and
Putney Bridge
Station.

5

IN SERVICE

Route guide to
and from Putney
Bridge and
Mortlake.

6

AVONDALE ROAD

Terminus point
and map.

7

MORTLAKE HIGH STREET

Curtailment point
and map.

8

BARNES POND

Curtailment point
and map.

9

PUTNEY BRIDGE STATION

Terminus point
and map.

10

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

11

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

12

AT THE GARAGE

General
information and
safety at the
garage.

13

CODES & PROCEDURES

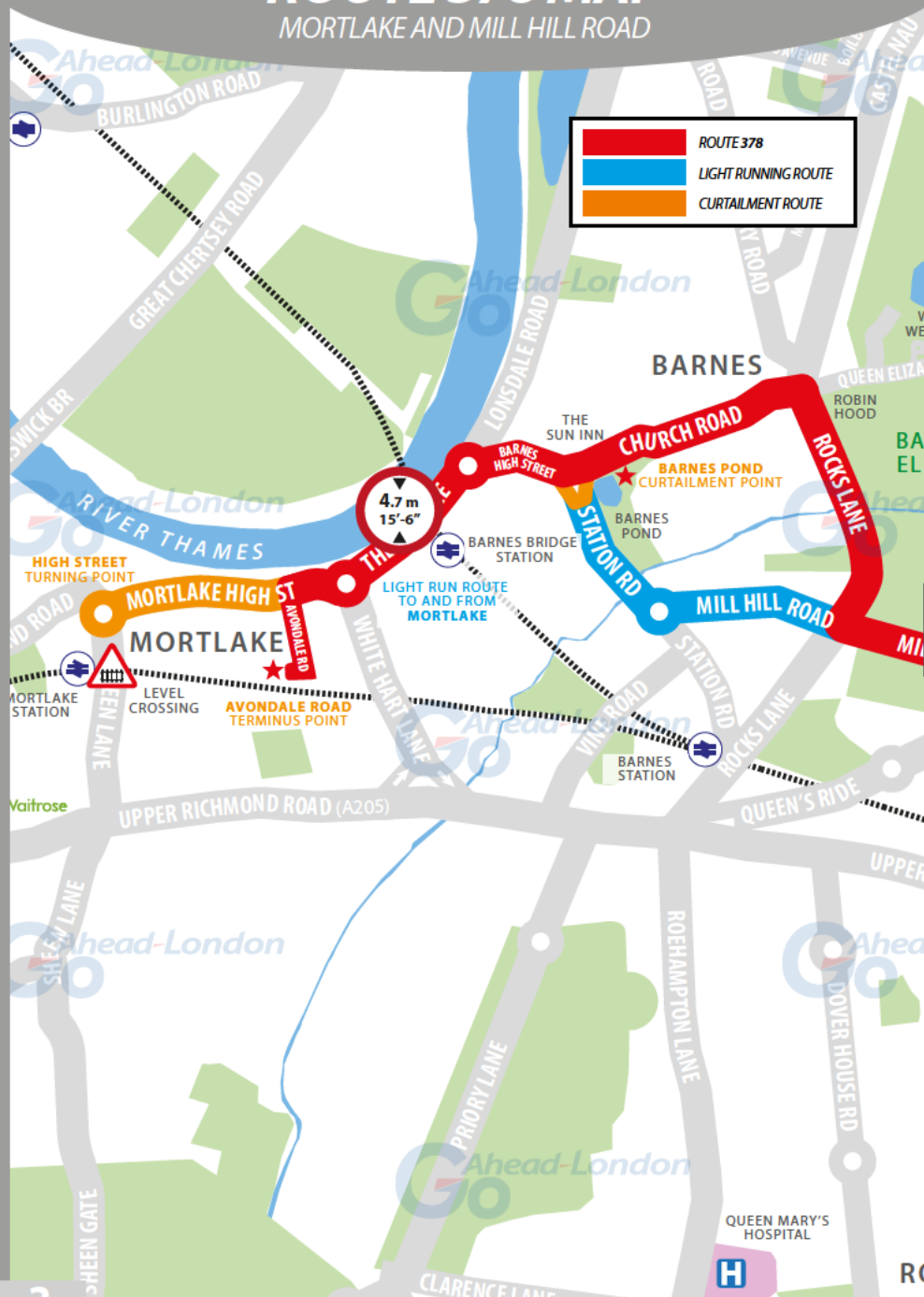
Facility codes,
curtailment abrv
& emergency radio
procedure.

14



AND THINK FIRST!

MORTLAKE AND MILL HILL ROAD



ROUTE 378 MAP

MILL HILL ROAD AND PUTNEY BRIDGE

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 378.
ENJOY!



RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS:
NOT IN SERVICE
LOG OFF IBUS
IF RUNNING
LIGHT

TO MORTLAKE AVONDALE ROAD

- From **Putney garage**, exit and continue on Chelverton Road
- Turn left onto Putney High Street **A219**
- At traffic light, turn left onto Lower Richmond Road **B349**
- At roundabout, take 2nd exit onto Lower Richmond Road **B349**
- Continue ahead onto Mill Hill Road **B349**
- Follow line of route to Avondale Road to **stand**

FROM MORTLAKE AVONDALE ROAD

- From **bus parking area**, turn left onto Avondale Road
- At junction, turn right onto Mortlake High Street **A3003**
- Follow line of route to Lower Richmond Road [Putney]
- At traffic light, turn right onto Putney High Street **A219**
- Turn right onto Chelverton Road to **Putney garage**

TO PUTNEY BRIDGE NORTH SIDE

- From **Putney garage**, exit and continue on Chelverton Road
- Turn left onto Putney High Street **A219**
- At traffic light, continue ahead onto Putney Bridge [Approach] **A219**
- Turn right onto Gonville Road
- At junction, turn left onto Fulham High Street
- At junction, turn left onto Putney Bridge [Approach] **A219 [2 min hesitation]**

FROM PUTNEY BRIDGE NORTH SIDE

- Continue ahead on Putney Bridge [Approach] **A219**
- Continue ahead onto Putney High Street **A219**
- Turn right onto Chelverton Road to **Putney garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO PUTNEY BRIDGE NORTH SIDE

- At **stand**, exit bus parking area after serving first stop
- Turn left onto Avondale Road
- At junction, turn right onto Mortlake High Street **A3003**
- At roundabout, take 1st exit onto The Terrace (*under railway bridge*) **A3003**
- At roundabout, take 2nd exit onto Barnes High Street **A3003**
- Continue ahead onto Church Road **A3003**
- At traffic light, turn right onto Rocks Lane **A306**
- At traffic light, turn left onto Mill Hill Road **B349**
- Continue ahead onto Lower Richmond Road **B349**
- At roundabout, take 1st exit onto Lower Richmond Road **B349**
- At traffic light, turn left onto Putney Bridge **A219**
- Continue ahead onto Putney Bridge Approach **A219**
- Turn right onto Gonville Road
- At junction, turn left onto Fulham High Street
- At junction, turn left onto Putney Bridge [Approach] **A219** [2 min hesitation]

TO MORTLAKE AVONDALE ROAD

- Continue ahead on Putney Bridge Approach **A219**
- Continue ahead onto Putney Bridge **A219**
- At traffic light, turn right onto Lower Richmond Road **B349**
- At roundabout, take 2nd exit onto Lower Richmond Road **B349**
- Continue ahead onto Mill Hill Road **B349**
- At traffic light, turn right onto Rocks Lane **A306**
- At traffic light, turn left onto Church Road **A3003**
- Continue ahead onto Barnes High Street (*next to Barnes Pond*) **A3003**
- At roundabout, take 1st exit onto The Terrace (*under railway bridge*) **A3003**
- At roundabout, take 2nd exit onto Mortlake High Street **A3003**
- Turn left onto Avondale Road
- At junction, turn right onto North Worple Way
- Turn right into bus parking area to **stand**

MORTLAKE

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Putney Bridge. Proceed from Avondale Rd via North Worple Way and bus parking area to stand. Set down on Avondale Road at **BUS STOP R**.

Towards Putney Bridge. Depart to bus parking area. Pick up on to bus parking area at **BUS STOP P**.

Stand in bus parking area. No more than 1 bus on Route 378 should be scheduled to stand at any one time. *No bus is to remain on the offside stand at any time (yellow box).* Blind display: **MORTLAKE**.



MORTLAKE

CURTAILMENT POINT

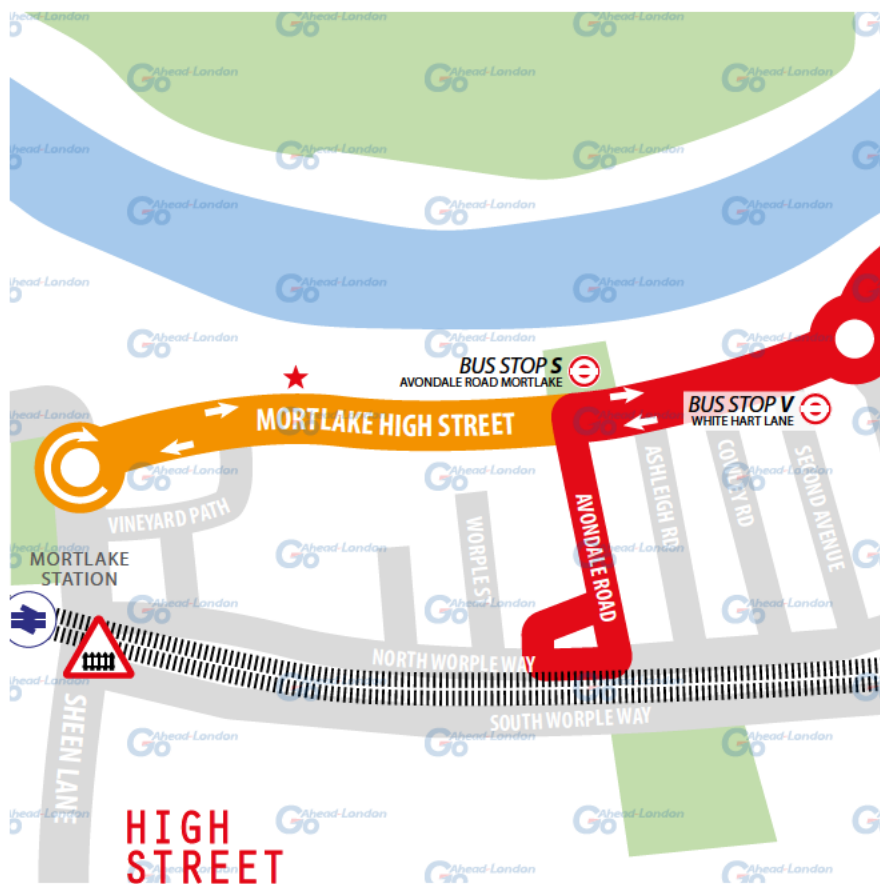
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Putney Bridge. Proceed from Mortlake High Street direct to stand. Set down in Mortlake High Street at **BUS STOP V**.

Towards Putney Bridge. Depart to Mortlake High Street. Pick up on Mortlake High Street at **BUS STOP S**.

Public stand for two buses on north side of Mortlake High Street.

Blind display: **MORTLAKE**.



BARNES POND

CURTAILMENT POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

From Putney Bridge. Proceed out of service from Station Road.
Set down on Station Road at **BUS STOP BD**

Towards Putney Bridge. Depart via Station Road, Barnes High Street and
Station Road. Pick up on Station Road at **BUS STOP BF**.

Public stand for two buses on south side of Church Road.

Blind display: **BARNES POND**.



TERMINUS POINT

From Mortlake. Proceed from Putney Bridge Approach. Set down on Putney Bridge Approach at **BUS STOP FH.**

Towards Mortlake. Depart to Putney Bridge Approach via Gonville Street, Fulham High Street and Putney Bridge Approach.

Pick up on Putney Bridge Approach at **BUS STOP FE.**

Hesitation point only - buses must not stand.

Blind display: *PUTNEY BRIDGE.*



LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIAN CROSSING | PUTNEY GARAGE LIGHT RAIL

Care to be taken at all times. Stop prior to exiting to check for pedestrians.

BLIND TURN | CHELVERTON ROAD/PUTNEY HIGH STREET

Junction can get blocked. Keep behind the white line when waiting at lights to allow other buses enough room to turn onto Chelverton Road.

PEDESTRIANS | PUTNEY HIGH ST/LWR RICHMOND RD

Pedestrians crossing on corner. Low speed and good observation required as crossing is directly on the junction of the road.

NARROW LANES | LOWER RICHMOND ROAD

(Both directions). Be aware of traffic on your offside especially when stationary LGV vehicles on delivery are present.

20 MPH ZONE | BARNES TO MORTLAKE LINE OF ROUTE

Speed reduction across the borough to 20 mph.

NARROW LANES | STATION ROAD

(Both directions). Be aware of traffic on your offside and stationary vehicles on nearside which force you onto the offside of the road. Watch for pedestrians between vehicles and vehicle doors opening. Allow plenty of space and time to safely pass these hazards.

NARROW LANES | STATION ROAD/BARNES HIGH STREET

Barnes Pond (curtailment point). Left hand turn is tight onto Barnes High Street, allow plenty of space on the nearside when taking the turn. Watch for cyclists N/S. Be aware of oncoming vehicles when turning for curtailment.

NARROW LANES | BARNES HIGH STREET BOTH DIRECTIONS

Beware of parked lorries loading/unloading after stop BH. Parked vehicles on the offside will force traffic towards oncoming traffic.

NARROW LANES | THE TERRACE BOTH DIRECTIONS

Allow plenty of room especially for large vehicles oncoming. Beware of cyclists when moving over to the nearside curb.

LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



NARROW ROAD | WHITE HART LANE BOTH DIRECTIONS

Much of White Hart Lane has parking on both nearside and offside for vehicles at times forcing the use of the centre of the road. Ensure plenty of time is given and be cautious of pedestrians emerging between parked vehicles.

TIGHT LEFT TURN | MORTLAKE HIGH ST/AVONDALE RD

Take left hand turn onto Avondale road slowly. Residential street with vehicles parked either side.

TIGHT RIGHT TURN | AVONDALE ROAD/WORPLE WAY

Right turn is tight. Ensure bus is correctly positioned to the nearside in order to make the turn without the rear overhanging the pavement. Take proper care and consideration ensuring full vision is gained.

TIGHT RIGHT TURN | WORPLE WAY ENTRANCE

When turning onto the Avondale road stand from Worple Way, ensure good vision into the stand for pedestrians and stay to the nearside. **No bus is to remain on stand on the offside at any time (yellow box).**

TIGHT LEFT TURN | AVONDALE ROAD

When turning left onto Avondale Road from the Avondale stand, ensure to utilise the offside in order to avoid the pavement which comes out at an angle on the nearside.

CROSSING TWO LANES | PUTNEY BRIDGE APPROACH

After last stop (HS) on Putney Bridge, approach extra care and low speed is to be used when crossing to the offside lane to make the right hand turn onto Gonville Street.

TIGHT LEFT TURN | FULHAM HIGH ST/PUTNEY BRIDGE APP

Cyclist hazard. Be mindful of cyclists when turning left as this crosses a cycle path and traffic is generally slow moving.

HESITATION POINT | PUTNEY BRIDGE APPROACH

At Putney bridge Approach hesitation point, be mindful that lane one users will need to filter into lane two when bus is changing blinds due to the bus blocking lane one. Take extra care when pulling away as cyclists will need to go around the offside of the bus from the cycle lane.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 378 | CURTAILMENT ABBREVIATIONS:

PBS Putney Bridge Station

BP Barnes Pond

MHS Mortlake, High Street

MAR Mortlake, Avondale Road

FACILITIES | MORTLAKE AND PUTNEY

Mortlake Avondale Road. 24 hr TfL facility.

If you urgently need to use the following interim facility, please inform iBus first.
Gonville Street outside Putney Bridge Station.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 1 second** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage
for non-emergency,
mechanical defects,
help or advice

CODE
BLUE

Call CentreComm
for non-emergency,
incident reporting
or diversions

CODE
RED

Call CentreComm
for emergency
services, passenger
injury or assault